

# Effect of Primary Care Provider Stigma on Appropriate Follow Up PHQ-9 Administration



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General Internal Medicine



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## Background

- Depression: number one disease burden in first world countries Usually managed in primary care
- Stigma: "co-occurrence of labeling, stereotyping, separation, status loss, and discrimination where power is exercised"
- Non-US studies: primary care providers (PCPs) have higher stigma than mental health specialists
- Relationship between provider stigma and management of depression unknown

#### Aims

- 1. Describe provider stigma in two academic, internal medicine clinics
- 2. Evaluate current depression management practices using PHQ-9 data
- 3. Determine if a correlation exists between stigma and appropriate PHQ-9 administration

#### Methods

#### **Provider survey**

- Validated Opening Minds Scale for Health Care Providers (OMS-HC) survey to measure stigma related to depression
  - 15, five point Likert scale questions
  - Scores range from 15 (low stigma) to 75 (high stigma)
  - Incentivized with \$10 gift cards
  - Distributed electronically
- Baseline demographics also collected

#### Depression management practices

- Retrospective chart review from July 1, 2015 through September 30, 2016
- Inclusion criteria
  - PHQ-9 ≥10 by internal medicine provider
  - Patient alive for entire study duration
- Appropriate PHQ-9 administration follow up PHQ-9 within 6 months of a PHQ-9 ≥10 (i.e. index PHQ-9)
  - Data collection variables
  - First PHQ-9 ≥10 date and score
  - Follow up visit dates and PHQ-9 scores

## Methods (continued)

- Appropriate administration ratio calculated for each provider and plotted with stigma score
- Primary outcome: correlation between stigma and appropriate PHQ-9 administration
- Secondary outcomes: correlation between appropriate PHQ-9 administration and age, gender, provider type, and personal mental illness exposure; description of PCP stigma

#### Results to Date

Currently ongoing (March 28, 2017 to present)

Characteristic

44 of 107 completed survey thus far (41% response rate)

## Baseline Characteristics and Preliminary Stigma Scores

Number (%) (n=44) Mean stigma score (15 to 75)

Characteristic		Mean Stigma Score (15 to 75)
Gender Male Female	24 (54.5) 20 (45.5)	30.6 28.6
Provider type Attending physician Resident physician Midlevel provider	21 (47.7) 21 (47.7) 2 (4.6)	27.6 31.8 n/a
Age 25 to 29 30 to 39 40 to 49 50 to 59 60 and older	15 (34) 11 (25) 8 (18.2) 9 (20.5) 1 (2.3)	31.2 31.2 27.5 26.7 n/a
Do you or someone you know have a mental illness? Yes No Prefer not to answer	36 (81.8) 7 (15.9) 1 (2.3)	29.5 32.0 n/a
Are you or someone you know in treatment for a mental illness? Yes No Prefer not to answer	30 (68.2) 13 (29.5) 1 (2.3)	29.3 31.5 n/a
PHQ-9 Assessment Confidence Below average Above average Excellent	4 (9.1) 24 (54.5) 16 (36.4)	34.3 29.4 29.1
Frequency of diagnosing depression Rarely Occasionally Frequently	2 (4.6) 14 (31.8) 28 (63.6)	37.5 32.4 27.8
Frequency of treating depression Rarely Occasionally Frequently	1 (2.3) 13 (29.5) 30 (68.2)	n/a 33.7 27.8

## Stigma Questions

#### Domain 1: Attitudes of Health Care Providers Towards People with Mental Illness

I am more comfortable helping a person who has a physical illness than I am helping a person

Despite my professional beliefs, I have negative reactions towards people who have depression.

There is little I can do to help people with depression.

More than half of people with depression don't try hard enough to get better.

Healthcare providers do not need to be advocates for people with depression.

I struggle to feel compassion for a person with depression.

#### Domain 2: Disclosure/help-seeking

If I were under treatment for depression I would not disclose this to any of my colleagues.

I would see myself as weak if I had depression and could not fix it myself.

I would be reluctant to seek help if I had depression.

If I had depression, I would tell my friends.

#### **Domain 3: Social Distance**

If a colleague with whom I work told me they had depression that was managed, I would be just as willing to work with him/her.

Employers should hire a person with managed depression if he/she is the best person for the

I would still go to a physician if I knew that the physician had been treated for depression.

I would not want a person with depression, even if it were appropriately managed, to work with

I would not mind if a person with depression lived next door to me.

#### **Conclusion and Future Directions**

- Range of stigma among primary care providers
- More survey responses needed for comparisons
- Correlation of stigma with PHQ-9 administration

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